

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: Richard (nmi) Braun, et al.  
Title: REMOTE MANAGEMENT UTILITY

Mail Stop Patent Application  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:


**INFORMATION DISCLOSURE STATEMENT**

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of the references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. § 1.97(g) and (h), no representation is made that these references qualify as prior art or that these references are material to the patentability of the present application.

Since the present Application was filed after June 30, 2003, a copy of any U.S. Patent and any U.S. Patent Application Publication cited on the attached PTO Form 1449 is not being submitted with this Information Disclosure Statement pursuant to the July 11, 2003 waiver of 37 C.F.R. § 1.98(a)(2)(i) by the U.S. Patent and Trademark Office.

Respectfully submitted,

BAKER BOTTS L.L.P.  
Attorneys for Applicants



Jay B. Johnson  
Reg. No. 38,193

Date: September 29, 2003

**CORRESPONDENCE ADDRESS:**

2001 Ross Avenue, Suite 600  
Dallas, TX 75201-2980  
Tel. 214.953.6431; Fax. 214.661.4431

Customer Number:

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PTO-1449		Application No. Unassigned		Applicant(s) Richard (nmi) Braun, et al.			
<b>Information Disclosure Citation in an Application</b>		Docket Number 073897.0145		Group Art Unit Unassigned		Filing Date September 29, 2003	
		U.S. PATENT DOCUMENTS					
		<b>DOCUMENT NO.</b>	<b>DATE</b>	<b>NAME</b>	<b>CLASS</b>	<b>SUBCLASS</b>	<b>FILING DATE</b>
	A.	2002/0112038 A1	08/15/2002	Hessmer et al.	709	220	09/14/2001
	B.	6,415,288 B1	07/02/2002	Gebauer	707	10	11/09/1998
	C.	6,415,324 B1	07/02/2002	Cromer et al.	709	229	02/19/1999
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	F.						
	G.						

FOREIGN PATENT DOCUMENTS								
		<b>DOCUMENT NO.</b>	<b>DATE</b>	<b>COUNTRY</b>	<b>CLASS</b>	<b>SUBCLASS</b>	<b>TRANSLATION</b>	
	H.						YES	NO
	I.							

NON-PATENT DOCUMENTS			
		<b>DOCUMENT (Including Author, Title, Source, and Pertinent Pages)</b>	<b>DATE</b>
	J.	"Windows 2000 Centralized Management", White Paper, Microsoft Windows 2000, <a href="http://www.microsoft.com/windows2000/techinfo/howitworks/management/cmover.asp">http://www.microsoft.com/windows2000/techinfo/howitworks/management/cmover.asp</a> , 3 pages.	02/10/2000
	K.	"Windows 2000 Centralized Management", White Paper, Microsoft Windows 2000 Server, ©2000, 16 pages.	2000
	L.	Kaiser, John, "Step-by-Step Guide to Remote Assistance", Operating System, <a href="http://www.microsoft.com/technet/prodtechnol/winxppro/maintain/rmassist.asp?frame=true">http://www.microsoft.com/technet/prodtechnol/winxppro/maintain/rmassist.asp?frame=true</a> , 13 pages.	07/2001
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	N.	Using Remote Assistance, "Start a Session from Windows Messenger", Microsoft Windows <sup>xp</sup> , <a href="http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remotearrassist/viaim.asp">http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remotearrassist/viaim.asp</a> , 3 pages.	08/24/2001
	O.	Using Remote Assistance, "Start a Session with E-Mail", Microsoft Windows <sup>xp</sup> , <a href="http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remotearrassist/viaemail.asp">http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remotearrassist/viaemail.asp</a> , 3 pages.	08/24/2001
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	Q.	"Remote Assistance FAQ for General Users", Microsoft Windows <sup>xp</sup> , <a href="http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remotearrassist/rafaq-general">http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remotearrassist/rafaq-general</a> , 4 pages.	12/11/2001
	R.		
	S.		

<b>EXAMINER</b>	<b>DATE CONSIDERED</b>
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.	